



POOL PARTY BOOKING TERMS AND CONDITIONS

GENERAL

It is the responsibility of the hirer to inform the lifeguards of any medical conditions suffered within the group.

Supervision of the children out of the pool area and supply of food is the responsibility of the hirer.

Inflatable restrictions apply—see centre terms and conditions.

See centre terms and conditions for information on filming and photography.

BOOKING AND PAYMENT

All bookings require payment in full in order to reserve date.

To request an invoice for a corporate booking simply inform the centre who will pass on to the bookings co-ordinator to arrange.

Payments can be made card, cash, cheque (payable to Wolverton Leisure Trust) in centre only.

Booking forms must be signed by the lead party member and health and safety information read and understood.

CANCELLATION

If a party wishes to cancel a booking then they must inform the centre at the earliest opportunity. The following will apply:

Greater than 4 weeks notice – 20% fee chargeable

Less than 4 weeks notice – 50% fee chargeable

Less than 7 days – Full fee payable

CANCELLATION BY CENTRE

In exceptional circumstances where cancellation has occurred, parties will be informed at the earliest opportunity. A full refund or alternative date will be offered.

We reserve the right to cancel a booking at any time and offer a reasonable alternative date or issue a full refund without any liability for consequential or indirect loss.

